



SMS Terms & Conditions

Effective Date: 03/16/2026

By opting in to receive SMS messages from The Arbor School (“we,” “us,” “our”), you agree to these Terms and Conditions (Terms).

By providing your phone number, you consent to receive conversational messages from The Arbor School related to support services. Message frequency may vary. On average, you may receive 1-2 messages per month. Standard message and data rates may apply. For more information on how your data is handled, please review our privacy policy at <https://arbor.org/wp-content/uploads/2026/03/SMS-Privacy-Policy.pdf>. To opt out of receiving messages, reply STOP at any time. For assistance, reply HELP.

Message and Data Rates

Message and data rates may apply based on your mobile carrier’s terms.

Privacy Policy

Your information will be handled in accordance with our Privacy Policy <https://arbor.org/wp-content/uploads/2026/03/SMS-Privacy-Policy.pdf>.

Help/Customer Support

You may contact The Arbor School directly at 713.827.8830.

Liability

We are not responsible for any charges, errors, or delays in SMS delivery or undelivered messages caused by your carrier or third-party service providers.

Messaging Privacy Policy

Effective Date: 03/16/2026

The Arbor School (“we,” “us,” “our”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how The Arbor School collects and uses information about you when you opt-in to receive SMS messages from us.

Information We Collect:

- When you opt-in to receive SMS messages, we collect:
- Your phone number
- Consent to send SMS messages
- Your email address
- Your basic contact information
- Your messaging history



How We Collect Your Information

We may collect your information directly from you, such as when you complete a form or contact us or automatically, such as when you interact with our website.

How We Use Your Information

We use your information to:

- Send you the SMS messages you've opted in to receive
- Provide updates, promotions, or other relevant content based on your preferences

You can opt out of receiving SMS messages at any time by replying STOP to any message we send you. You can review our Terms <https://arbor.org/wp-content/uploads/2026/03/SMS-Privacy-Policy.pdf> for additional information about the opt-out process.

To Whom We Disclose Your Information

We are committed to protecting your privacy. Your data will not be transferred, shared, or disclosed to any external organizations under any circumstances. We do not provide your information to third parties for any reason.

Protection of Information

We are fully committed to protecting your privacy. Your personal information will not be transferred or disclosed to any external organizations under any circumstances.

To safeguard your data, we implement the following technical and organizational measures:

- Data Encryption: All personal information is encrypted during transmission and storage to prevent unauthorized access.
- Access Controls: Access to personal data is strictly limited to authorized personnel only, based on role and necessity.
- Regular Security Audits: We conduct regular reviews and audits of our systems and processes to ensure ongoing data protection.
- Secure Infrastructure: Our servers and systems are protected by advanced security technologies and monitored continuously for potential threats.
- Employee Training: All staff members receive regular training on data privacy and security best practices.

If you have any questions regarding our privacy practices, please contact us using the information provided on this website.

Updates

We may periodically update this privacy policy. If we make material changes that have a substantive and adverse impact on your privacy, we will provide notice on this website prior to the change becoming effective. We encourage you to periodically review this page for the latest information about our privacy practices.

How to Contact Us

You may contact The Arbor School directly at 713.827.8830.